

MAKE A SPLASH LEARN TO SWIM



HELP US KEEP THE POOL CLEAN!

- When you come to drop off or pick up your child from a swim class, please leave your street shoes in the locker room or hallway. Do not wear them onto the pool deck.
- All swimmers must shower prior to entering the pool.
- Please make sure your child uses the restroom to avoid accidents. If there is an accident in the pool we have to close the pool for the remainder of class and do not always have the opportunity to schedule make-ups. Also, it is hard for our staff to stop class to take a child to the restroom. Please help us by ensuring that they go as they are getting ready for class.
- If your child has long hair, please have it tied back.

Average Class Ratios:

Preschool—1:5
Youth—1:7

COMMUNICATION WITH INSTRUCTORS

Thank you for participating in swim lessons at the Y. Your feedback and ideas are welcome and used to improve programming. Please fill out a course evaluation or contact us at (218) 387-3386 or email emarshall@cookcountyyymca.org. If you have a question or concern, please don't wait until the last day to address it. Please work with your child's teacher right away or contact the aquatics coordinator so we can help make your child's experience the best one ever!



Participant Safety

Fire: Swimmers will gather near the main entrance and will only exit when real danger has been confirmed.

Tornado: Swimmers will be in the weight room waiting to be checked out by a parent
Emergency pool closure: Meet in the hallway outside of the family locker rooms .

Credit/Refund Policy

Credits and refunds are given for the following reasons:

1. Medical condition prevents you from participating.
2. YMCA cancels the class (excluding weather conditions).
3. Weather conditions cause cancellations which effect more than 2 classes during the session. Cancellations will be posted on the boreal homepage. If school is cancelled due to weather, programs at the Y will also be cancelled.
4. You transfer to a program at a lower price.
5. Because classes are generally run at capacity, we cannot allow make-ups if a child is absent unless there is an extenuating circumstance and the absence and make-up has been approved by the program coordinator.
6. Joining a class later then 2 weeks into a session must be approved by a program coordinator and the price will not be adjusted unless an extenuating circumstance caused the late enrollment and the late enrollment was approved by the program coordinator.